



A Healthier, More Informed You

MedImpact Consumer Portal User Guide

January 2019



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Welcome to your Health Plan Pharmacy Benefits website!

Introduction to MedImpact

The MedImpact website is your online resource to your pharmacy benefits. You can easily access tools and info you need for healthier, more informed choices.

This user guide will give an overview of:

- Your pharmacy benefit information
- Find drug costs
- Obtain drug information
- Locate in-network pharmacies
- Print tax documents
- See claim history details

System Requirement

You can access the MedImpact website on your desktop and mobile devices.

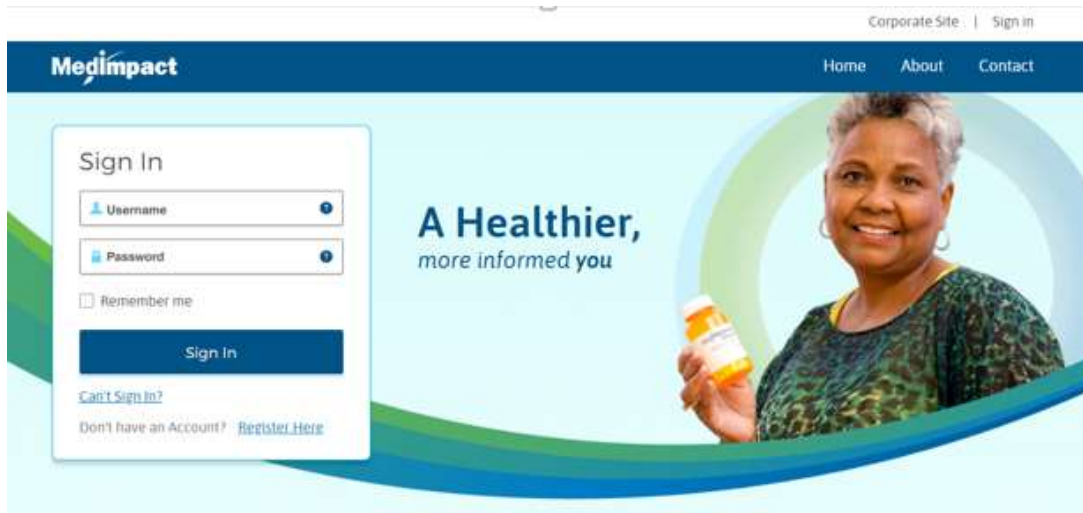
Supported Browsers

We suggest using the below MedImpact supported Internet and mobile browsers:

- Internet Explorer 11
- Google Chrome 52.0
- Mozilla Firefox 45.0
- Apple Safari Mobile iOS 11

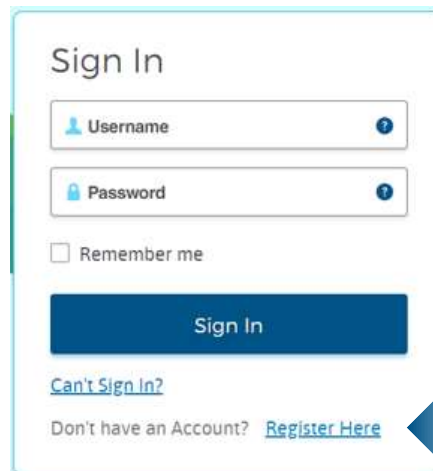
Getting Started – Member Registration

The MedImpact website is www.medimpact.com




If you are logging in for the first time, you will need to register your account. Please have your member number available.

To register, click on the 'Register Here' link.



After you click on this link, you will need to provide:

- Your member number
- Your first and last name
- Your date of birth

For help locating your member number on your ID card, click on the  icon.

Member Information

Please provide the following member information to help us find you in our system.

Member Number



First Name

Date of Birth

Month (MM)

Day (DD)

Member Number

COMPANY NAME		Rx Carrier: 99999	
JOHN H. DOE		123456789	
JOHN	01	JANE	02
KIMBERLY	03	JASON	04

Rx BIN #: 003555 Rx PCN #: 99999 Rx Group #: 99999
Administered by **MedImpact**

*If you're having trouble, and the last 2-3 numbers look like 00, 000, 01, 001, etc., try removing those numbers.

Continue

Cancel

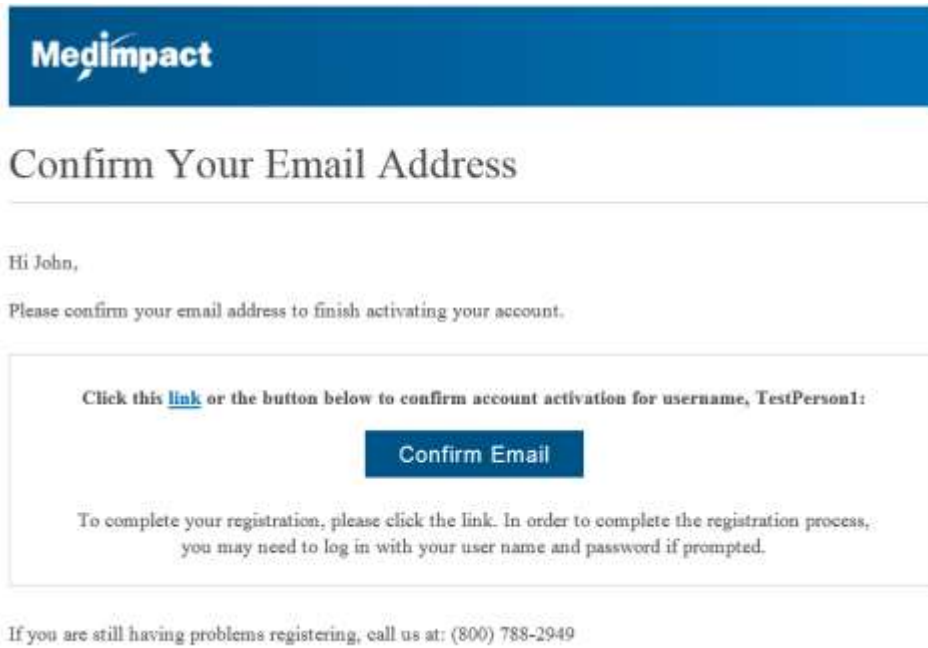
Then click 'Continue'.

Next, you will need to take the following steps to complete the registration process:

- Enter your email address
- Choose a username
- Enter a password
- Agree to the legal statements and conditions

Then click 'Finish'.

An email will be sent to the email address entered. You will need to confirm your email by clicking the 'confirm email' button to complete registration.



When you have confirmed your email, you will then be sent to the login page. You will need to sign in with your username and password.

This will complete the registration process.

Home Page - Dashboard

From the home page, you can access the dashboard.



The dashboard includes:

- Access to the Help Center menu
- Access to your Profile & Settings detail
 - Alerts & Notifications
 - Change your password
 - Register and view Dependents under the age of 12
 - Log Out
- Drug Price
- Pharmacy Locator
- My Prescription menu
- Benefit Highlights
- Access a Listing of helpful Documents
- View Alerts & Notifications
- View your Shopping Cart

In addition to the dashboard items, you can see an overview of the following:

- My Prescription
- Benefit Overview
- Order Status
- Prior Authorization

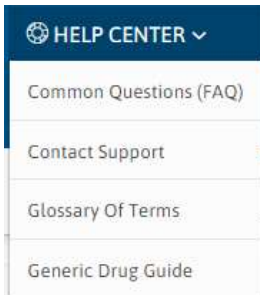
The screenshot displays the MedImpact Direct dashboard with the following sections:

- MY PRESCRIPTIONS - MEDIMPACT DIRECT**: Includes a "View All" button and a message: "You have no prescriptions on file".
- BENEFIT OVERVIEW**: Includes a "More Details" button and two progress bars:
 - Individual**: Shows a \$0 deductible and a \$1,500 maximum out-of-pocket (MOOP) on a \$6,000 scale.
 - Family**: Shows a \$0 deductible and a \$7,500 maximum out-of-pocket (MOOP) on a \$12,000 scale.
- ORDER STATUS - MEDIMPACT DIRECT**: Includes a "View All" button and a message: "You have no orders on file".
- PRIOR AUTHORIZATION**: Includes a "View All" button and a table with columns: DRUG NAME, PRIOR AUTHORIZATION, PRESCRIBER, and STATUS. Below the table is a message: "You have no prior authorizations on file".

Help Center

The Help Center menu is displayed at the top of the home page.

This menu includes a drop down as shown below:



The help menu gives you access to the following topics:

- Common Questions (FAQ)
- Contact Support
- Glossary of Terms
- Generic Drug Guide

User Profile Menu

The user profile menu will show your name in the upper right side of your screen.



From this menu, there is a drop down feature that lets you see:


- Profile and Settings
- Notification Settings
- Change Password
- Register Dependents age 12 or younger
- Sign out

An overview of each feature is provided below:


Profile and Settings


- View or edit your address and phone number
- View or edit your email address
- View and add health condition details

PROFILE MEDICAL INFORMATION PAYMENT INFORMATION

 Profile Information

Name	Member Number	Date Of Birth
SHARON	151	Sep
Relationship	Insured #	
INSURED	151	

 If any of the data here is not correct, please contact your plan to change it.

 Your Contact Information

ADDRESS(ES)

HOME (Shipping & Billing) [Edit](#)
10284 SCRIPPS HIGHLANDS DR SAN DIEGO, CA 92131

[+ Add Address](#)

PHONE NUMBER(S)

HOME (Primary) [Edit](#) [+ Add Phone Number](#)
(555) 323-1234

EMAIL ADDRESS

Email [Edit](#)

PROFILE **MEDICAL INFORMATION** PAYMENT INFORMATION

Allergies
Please select your drug allergies from the list. You may also type in any other allergies that are not on the list.

<input type="checkbox"/> Ipratropium	<input type="checkbox"/> Cephalosporins	<input type="checkbox"/> Sulfis	<input type="checkbox"/> Celecoxib	<input type="checkbox"/> Erythromycin
<input type="checkbox"/> Tetracyclines	<input type="checkbox"/> Quinolones	<input type="checkbox"/> Aspirin	<input type="checkbox"/> Penicillin	<input type="checkbox"/> None

Other Allergies (Optional)
To remove an allergy, please call MedImpact Direct at +1 (855) 873-8739 (TTY: deaf 711). A Patient Care Specialist will be able to help you.

No known allergies

Add other allergies (separate by comma)

Your entries will be sent to our clinical team for review. You should expect to see them appear on your profile within **5 business days**.

Health Conditions
Please select your health conditions from the list. You may also type in any other health conditions that are not on the list.

<input type="checkbox"/> Glaucoma	<input type="checkbox"/> Asthma	<input type="checkbox"/> Stroke	<input type="checkbox"/> Chest	<input type="checkbox"/> Heart
<input type="checkbox"/> Kidney	<input type="checkbox"/> Thyroid	<input type="checkbox"/> Cholesterol	<input type="checkbox"/> Diabetes	<input type="checkbox"/> Hypertension

None

Other Health Conditions (Optional)
To remove a health condition, please call MedImpact Direct at +1 (855) 873-8739 (TTY: deaf 711). A Patient Care Specialist will be able to help you.

No known health conditions

Add other conditions (separate by comma)

Your entries will be sent to our clinical team for review. You should expect to see them appear on your profile within **5 business days**.

Payment Information

- View, add and update payment info

PROFILE MEDICAL INFORMATION **PAYMENT INFORMATION**

Payment Information

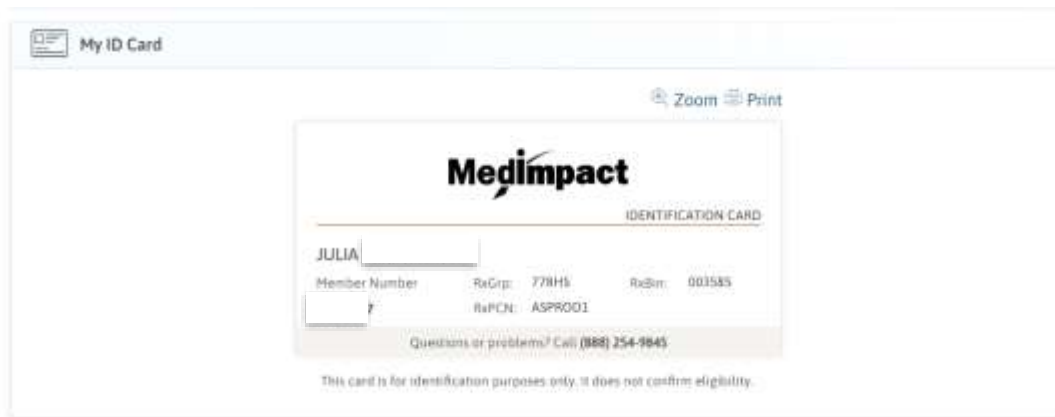
VISA VISA****0000 (Primary) [Edit](#)

Exp: 5/2025
SHARON .


+ Add Payment Method

ID Card

- View and print a temporary Benefit ID Card



- Alerts & Notifications
 - View new nonfictions and alerts for:
 - Refills
 - New order requests
 - Order status
 - Balance due notices

Note: Notifications are also viewable by clicking on the notification  icon

- Change your password
- Register Dependents age 12 or younger
- Log out

Registering Dependents

Dependents over age 12:

Dependents will need to register directly through www.medimpact.com

Dependents age 12 and under:

As the employee or spouse (if applicable), you can register your dependents under the age of 12 through your account.

To do this, click on the User profile menu. Go to the option listed as 'Can't See Your Dependents?' Click on the 'Register Dependent' link.



A pop up message will appear. To proceed, click on the 'Yes, Continue' button.

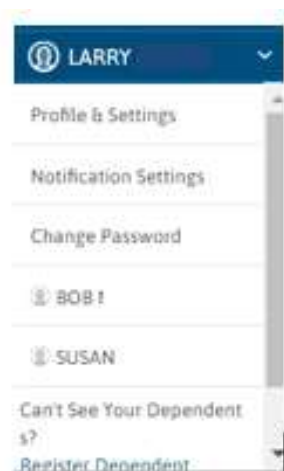


This will open the member detail screen. To complete the registration, you will need to provide:

- Your or Your Dependent's member number
- Dependent's first and last name
- Dependent's date of birth

Then, click Continue.

Your dependent's name should show in your user profile, *see example below*.



My Prescriptions

The My Prescriptions menu located on the dashboard gives you access to the following topics:



Prescription List:

You can see a listing of your MedImpact Direct mail-order prescriptions.

Each prescription will show if it is active, expired and the number of refills available.

You can also filter your prescriptions to show only:

- All
- Recommend to Refill
- Expired or No Refill

[Home](#) | [Prescriptions](#)

Prescriptions - Fullfilled by Medimpact Direct

Your MedImpact Direct mail order prescriptions and specialty referrals are shown in this section.

[Request a Prescription](#)



You can also sort the status of prescription based on:

- Status
- Drug name

- Refillable Date
- Cost

[Home](#) | [Prescriptions](#)

Prescriptions - Fulfilled by MedImpact Direct

Your MedImpact Direct mail order prescriptions and specialty referrals are shown in this section.

 **Request a Prescription**

SHOW: All | SORT BY: Drug

- Status
- Drug
- Refillable Date
- Cost

You can request a new mail-order prescription. Simply click on the 'Request a Prescription' button. Next, enter the required details. Then click on 'Submit.'

Request a Prescription [X]

I would like MedImpact Direct to ask for a new prescription for me. Please reach out to my prescriber. **Note:** There may be restrictions if asking for a controlled substance.

Drug Information

All fields are required except those marked (Optional).

Drug Name

Prescriber Information

Your prescriber who can give approval to fill this drug

Prescriber's First Name

Prescriber's Last Name

Address Line 1

Address Line 2 (Optional)

City

State

Zipcode

Phone Number

Your provider can also submit a request directly to us via ePrescription or by fax at (888) 783-1773.

Claims History:

You can see and print prescription drug claim history.

You can refine your search by choosing from the following options:

- Date range
- Drug
- Drug Store

- Prescribing doctor

To print the Claims History detail, click on the  **Print** icon.

[Home](#) | [Claims History](#)

Claims History

Your claims history includes all transactions on your plan.

DRUGS QVAR REDHALER 40 MCG	FROM 07/01/2018	TO 12/18/2018	ALL PHARMACIES All	ALL PRESCRIBERS All
-------------------------------	--------------------	------------------	-----------------------	------------------------

All transactions between **07/01/2018** and **12/18/2018**


 **Print**

DRUG	FILL DATE	PHARMACY	MEMBER SHARE/PLAN SHARE
 QVAR REDHALER (BRAND_SI... HFA AEROBA , 40 MCG	08/13/2018	WALGREENS	\$0 / \$0

[More Details](#)

Tax Report:

You can generate, view and print a tax report.

You can filter the report based on a tax year and by member. The tax year detail is based on the prior tax year(s). You can print the tax report by clicking on the  **Print** icon.

Prior Authorization:

You can view your prior authorization(s).

Each authorization will show:

- Drug name
- Authorization number
- Order doctor
- Current status of the authorization
- View price link

To compare costs of the drug, click on the 'View Price' button.

[Home](#) | [Prior Authorization](#)

Prior Authorizations

A prior authorization (PA) is the process used to get a drug covered. You may need a PA to fill and pick up a drug that is not covered. Print

Prior Authorization

DRUG NAME	PRIOR AUTHORIZATION #	PRESCRIBER	STATUS
ALL DAY ALLERGY-D (CETIRIZINE HCL/PSEUDOEPHEDRINE)	1	NA	Approved

NA

Approved 12/11/2018

Your prior authorization has been approved

Effective Date: 01/01/2019

Expiration Date: 12/31/2099

Requested 12/11/2018

View Price

Orders:

You can view any existing mail order details.

Each existing order detail will include:

- Order number
- Item ordered
- Status of order
- Tracking number
- Your cost

All Orders will display from the most recent to the oldest.

[Home](#) | [My Prescriptions - Orders](#)

Orders


Your MedImpact Direct orders are listed below.

ORDER #	ITEMS	STATUS	TRACKING #	COST
5452944	ATORVASTATIN TAB 20MG	Processing	NA	\$0.00
More Details				
5452931	SIMVASTATIN TAB 10MG	Shipped on 12/19/2018	5452931	\$0.00
More Details				
5452923	ATORVASTATIN, ATORVASTATIN	Shipped on 12/19/2018	5452923	\$0.00
More Details				
5452884	ATORVASTATIN TAB 10MG	Shipped on 12/12/2018	5452884	\$0.00
More Details				

If you do not have any orders, you will see the following message:



Shopping Cart

The Shopping Cart is accessible through the Shopping Cart  icon on the upper right side of your screen.

The following items are required in order to access the shopping cart

- A completed member profile which includes:
 - Street address
 - Email address
 - Phone number
 - Payment information
- An existing mail order

You can add items to your cart by clicking on the Order button.

The cart will show your estimated cost. The actual cost will be confirmed after the order has been processed.

To complete your order you will need to complete the Check Out process.

During the Check Out process, you will be provided the option to change or confirm the following details:

- Items in your cart
 - To remove an item, click on the [Remove](#) link in blue.
 - To proceed, click on the 'Continue' button.

Items in Cart (1)

The copy is a quote only. A final cost will be shown when the order has been processed by MedImpact Direct.

Image	Item Name	Estimated Copy	Rx#	Qty	Days Supply	Review
	ATORVASTATIN TAB... TABLET	50	66914962	90	90	Review

[Continue](#)

- The shipping address
 - To change or add an address click on the [Edit](#) link.
 - To confirm the shipping address, click 'Continue'.

Items in Cart (1) [Edit](#)

1 Confirm Shipping Address

10181 SCRIPPS GATEWAY CT.
SAN DIEGO, CA, 92131 [Edit](#)

10181 SCRIPPS GATEWAY CT.
SAN DIEGO, CA, 92131 [Edit](#)

[+ Add Address](#)

[Continue](#)

2 Shipping Options

3 Payment Information

- The payment detail
 - To edit payment details, click on the [Edit](#) link in blue.
 - To confirm the payment detail, click Review Your Order.

Items in Cart (1) [Edit](#)

1 Confirm Shipping Address [Edit](#)

10181 SCRIPPS GATEWAY CT.
SAN DIEGO, CA, 92131

2 Regular Shipping - Free [Edit](#)

Typical Delivery Time: 3-5 Business Days

3 Payment Information [Edit](#)

VISA ****1221 (Private) [Edit](#)

Exp: 12/2019
Name

AMERICAN EXPRESS [Edit](#)

Exp: 1/2021
12345

[+ Add Payment Method](#)

[Review Your Order](#)

To submit your order, click on the 'Place Your Order' button.

Items in Cart (1)
0.00

✓ Confirm Shipping Address
Edit

20181 SCRIPPS GATEWAY CT.
SAN DIEGO, CA

✓ Regular Shipping - Free
Edit

Typical delivery time: 3-5 business days

✓ Payment Information
Edit

VISA ****2223

Total Estimated Cost: **\$0**

[Place Your Order](#)

Orders can be tracked by returning to the My Prescriptions menu. From the My Prescription menu, go to Orders. Next, click on the Tracking number link in blue.

[Home](#) / [My Prescriptions - Orders](#)

Orders

Your MedImpact Direct orders are listed below.

ORDER #	ITEMS	STATUS	TRACKING #	COST
5452944	ATORVASTATIN TAB 20MG	Processing	NA	\$0.00
			More Details	
5452931	SIMVASTATIN TAB 10MG	Shipped on 12/19/2018	5452931	\$0.00
			More Details	
5452923	ATORVASTATIN, ATORVASTATIN	Shipped on 12/19/2018	5452923	\$0.00
			More Details	
5452884	ATORVASTATIN TAB 10MG	Shipped on 12/12/2018	5452884	\$0.00
			More Details	

Benefit Highlights

You can view your benefit details as outline below:

- Copays
- Deductibles
- Benefit limits
- Accumulators
- Out of pocket maximums

Benefit Accumulator Information

BENEFIT OVERVIEW			
Individual			
DEDUCTIBLE		MAX OUT-OF-POCKET	
Accumulated	Limit	Accumulated	Limit
\$0.00	\$1350.00	\$0.00	\$6000.00
Family			
DEDUCTIBLE		MAX OUT-OF-POCKET	
Accumulated	Limit	Accumulated	Limit
\$0.00	\$2700.00	\$0.00	\$12000.00

Copayment amounts will display based on the following options:

- Retail
- Choice90
- Mail Order
- Specialty

Copayment Amounts

RETAIL			30-day Supply
GENERIC	PREFERRED BRANDS	NON-PREFERRED BRAND	
30%	30%	30%	
SPECIALTY GENERICS	SPECIALTY PREFERRED BRANDS	SPECIALTY NON-PREFERRED BRAND	
20% (\$200 Max)	20% (\$200 Max)	20% (\$200 Max)	
EHB (ESSENTIAL HEALTH BENEFITS)	LIVEWELL PREVENTIVE GENERIC	LIVEWELL PREVENTIVE BRAND	
\$0	\$4	\$100	
CHOICE 90			90-day Supply
GENERIC	PREFERRED BRANDS	NON-PREFERRED BRAND	
20%	30%	30%	
SPECIALTY GENERICS	SPECIALTY PREFERRED BRANDS	SPECIALTY NON-PREFERRED BRAND	
20% (\$200 Max)	20% (\$200 Max)	20% (\$200 Max)	
EHB (ESSENTIAL HEALTH BENEFITS)	LIVEWELL PREVENTIVE GENERIC	LIVEWELL PREVENTIVE BRAND	
\$0	\$6	\$200	
MAIL ORDER			90-day Supply
GENERIC	PREFERRED BRANDS	NON-PREFERRED BRAND	
\$0	\$0	30%	
SPECIALTY GENERICS	SPECIALTY PREFERRED BRANDS	SPECIALTY NON-PREFERRED BRAND	
20% (\$200 Max)	20% (\$200 Max)	20% (\$200 Max)	
EHB (ESSENTIAL HEALTH BENEFITS)	LIVEWELL PREVENTIVE GENERIC	LIVEWELL PREVENTIVE BRAND	
\$0	\$4	\$100	
SPECIALTY			30-day Supply
GENERIC	PREFERRED BRANDS	NON-PREFERRED BRAND	
30%	30%	30%	
SPECIALTY GENERICS	SPECIALTY PREFERRED BRANDS	SPECIALTY NON-PREFERRED BRAND	
20% (\$200 Max)	20% (\$200 Max)	20% (\$200 Max)	
EHB (ESSENTIAL HEALTH BENEFITS)	LIVEWELL PREVENTIVE GENERIC	LIVEWELL PREVENTIVE BRAND	
\$0	\$4	\$100	

Documents

You can view and print documents from the document menu. The current available documents include the following:

List of downloadable document links

1) Direct Member Reimbursement Form
2) Direct Member Reimbursement Form for Compound Medications
3) Direct Member Reimbursement Multiple Prescription Alternative Form
4) MedImpact Direct Brochure
5) MedImpact Direct HIPAA Release Form
6) MedImpact Direct Medication Order Form
7) MedImpact Direct Specialty Medication Referral

Drug Price Check

Drug Price Check allows you to see prices from multiple pharmacies. You can find pharmacies with the best price.

By using the Drug Price Check, you will be able to:

- View formulary and non-formulary drugs
- View brand and generic drugs
- Search for drug prices
- Compare drug prices
- Find the drug store with the best price

Drug Search

To perform a specific Drug Search, you can enter a drug name, a valid city and state or zip code. Then click 'Search.'



The screenshot shows a navigation bar with links for HOME, MY PRESCRIPTIONS, BENEFIT HIGHLIGHT, and DOCUMENTS. Below the navigation bar is a search form with a dropdown menu labeled 'SEARCH FOR Drug Price', a text input field for 'Drug Name', another text input field for 'Enter City, State or Zip Code', and a blue 'Search' button.

This search feature allows you to search for drugs using a partial drug name.

To search for a drug, enter the first 3 letters of the drug name. A listing of drug options will then display to select from. Once you identify the drug you are looking for, simply click on that option.

The search will display the following details:

- Various drug options
- Drug costs at different pharmacies
- Drug status
 - brand vs. generic
 - formulary vs. non-formulary
- Dosage forms (e.g.: tablet, capsule, etc.)
- Dosage strengths
- Quantity
- Day supply (e.g.: 30 days, 60 days, etc.)

The screenshot shows the MedImpact website's drug search results for 'LIPITOR (ATORVASTATIN CALCIUM)'. The search criteria are 'LIPITOR - 20 MG TABLET' and '23029'. The results are organized into two main sections: 'MAIL ORDER - MEDIMPACT DIRECT' and 'PHARMACY'.

YOUR PRICE	PLAN SHARE	STATUS	MAIL ORDER - MEDIMPACT DIRECT
\$1153.22 (\$12.81 per day)	\$0.00	Tier 13 (Brand) Formulary	Quantity: 90, Days: 90, Request It

YOUR PRICE	PLAN SHARE	STATUS	PHARMACY
\$1232.64 (\$43.09 per day)	\$1.70	Tier 13 (Brand) Formulary	WALMART PHARMACY 10-0642 3863 COUNTY RD 1300 CORTECVILLE, OH 4300515526 7.81 mi Directions Fill Here
\$1232.64 (\$41.09 per day)	\$1.70	Tier 13 (Brand) Formulary	WALMART PHARMACY 10-2893 123 SO. PETER PAN ROAD INDEPENDENCE, OH 420519668 9.31 mi Directions Fill Here

Drug Search Filters

From the Drug filters you to narrow or modify your drug search.

PREFERENCE Brand	▼	FORM TABLET	▼	DOSAGE 20 MG	▼	QUANTITY 30	▼	DAYS 30	▼
---------------------	---	----------------	---	-----------------	---	----------------	---	------------	---

Using the Drug filter menu, you can change the following drug detail:

- The quantity
- The day supply
- The drug form. (e.g.: tablet, packet, liquid, etc.)
- The dosage
- The preference. (e.g.: generic or brand)

Note: when modifying the drug detail, the drug pricing may change.

Drug Information

The drug information includes important drug details such as:

- Drug Interactions
- How to Use
- Missed Dose
- Precautions
- Side Effects

SEARCH FOR Drug Price

Note | Drug Price Check



LIPITOR® (ATORVASTATIN CALCIUM)

Atorvastatin is used along with a proper diet to help lower "bad" cholesterol and fats (such as LDL, triglycerides) and raise "good" cholesterol (HDL) in the blood. It belongs to a group of drugs known as "statins." It works by reducing the amount of cholesterol made by the liver. Lowering "bad" cholesterol and triglycerides and raising "good" cholesterol decreases the risk of heart disease and helps prevent strokes and heart attacks. In addition to eating a proper diet (such as a low-cholesterol/low-fat diet), other lifestyle changes that may help this medication work better include exercising, losing weight if overweight, and stopping smoking. Consult your doctor for more details. [Read Less](#)

ATORVASTATIN - ORAL -

Commonly Used Brand Name(s): Lipitor

DRUG INTERACTIONS	+
HOW TO USE	+
IMPORTANT	+
MISSED DOSE	+
NOTES	+
PRECAUTIONS	+
SIDE EFFECTS	+
OVERDOSE	+
STORAGE	+
DRUG IMAGES	+

[Similar Drugs](#) +

Similar Drugs

You can search for similar drugs and check prices. To see the similar drugs, click on the + symbol. Next, to check the price of the individual similar drug, click on the 'Check Price' button.

[Similar Drugs](#) -

ALTOPREV LOVASTATIN <div style="text-align: right; margin-top: 5px;"><input type="button" value="Check Price"/></div>	LOVASTATIN LOVASTATIN <div style="text-align: right; margin-top: 5px;"><input type="button" value="Check Price"/></div>	PRAVACHOL PRAVASTATIN SODIUM <div style="text-align: right; margin-top: 5px;"><input type="button" value="Check Price"/></div>
PRAVASTATIN SO... PRAVASTATIN SODIUM <div style="text-align: right; margin-top: 5px;"><input type="button" value="Check Price"/></div>	FLOLIPID SIMVASTATIN <div style="text-align: right; margin-top: 5px;"><input type="button" value="Check Price"/></div>	SIMVASTATIN SIMVASTATIN <div style="text-align: right; margin-top: 5px;"><input type="button" value="Check Price"/></div>

Pharmacy Locator

Allows you to find a pharmacy near you.

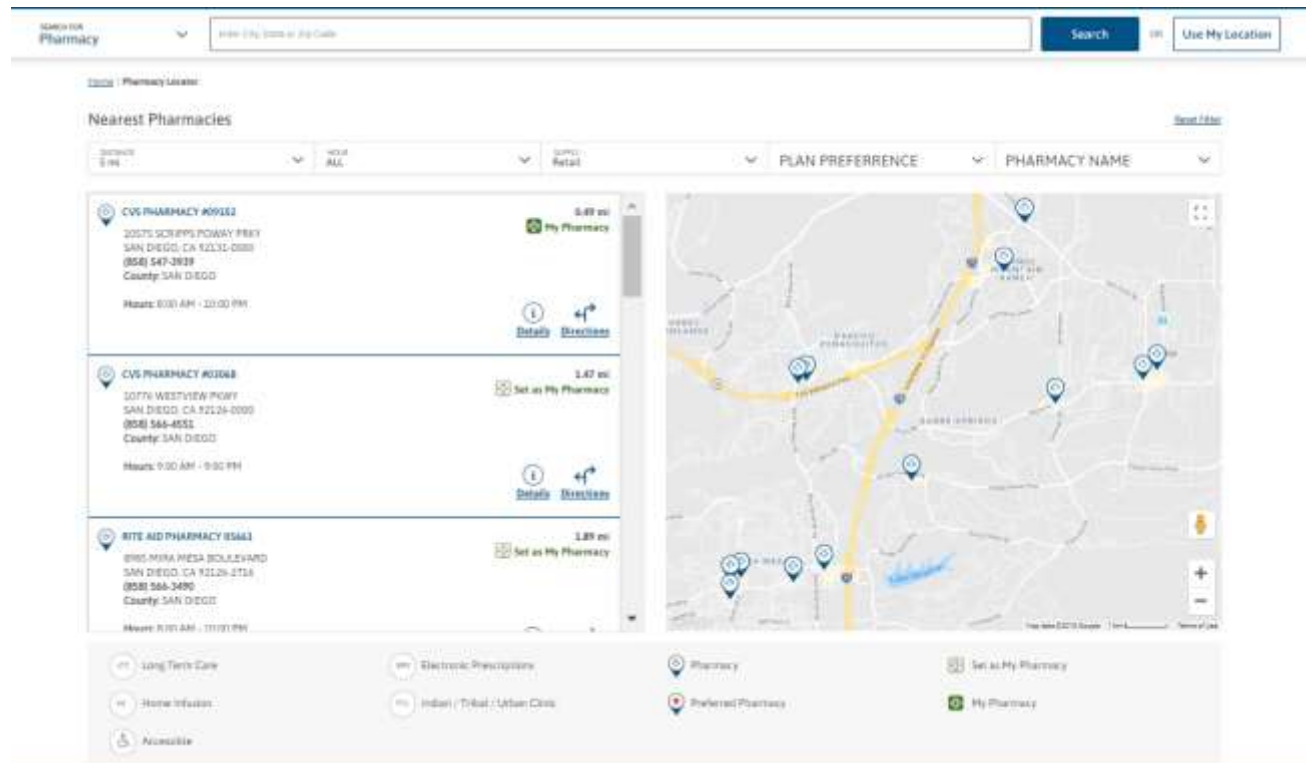
To see nearby pharmacies, you can search by:

- Valid city, state and zip code
- Your location by clicking the 'My Location' button
(Note: the location feature on your device must be turned on)



Your search results will show the following for in-network pharmacies in your area:

- Drug store name
- Street address
- Phone number
- Hours of operations
- Google map view with distance
- Directions



Preferred pharmacies will show a red star next to the name. You can save your favorite pharmacy by clicking on the Set as My Pharmacy icon.

You can filter the results of your search by using the filter options.

The filter options include:

- Mileage distance options
- Hours of operation
- Supply fulfillment channel (e.g.: Retail, Choice90)
- Plan preference
- Drug store name
- Directions

Specialty Prescriptions

Specialty medications are for chronic and complex medical conditions such as

- Cancer
- Diabetes
- Hepatitis C
- Hemophilia
- Multiple sclerosis

Specialty medications typically require:

- Special handling (ex: refrigeration)
- Close monitoring to see how you are doing with the drug
- Complex administration of the drug (ex: injectable)

The cost for specialty drugs will not be displayed. For cost details, please contact the phone number that is one the screen for assistance.